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DRUK PNB BANK LTD.

...your partner in growth!

Customer Alerts Registration / Request Form

1. Customer Details

Customer Name: _____

Customer ID / CIF No.: _____

Account Number(s): _____

Mobile Number (SMS & OTP): _____

E-mail ID (Alerts & OTP): _____

Identification Document (CID/Passport No.): _____

Permanent Address: _____

Present Address: _____

2. Customer Declaration

I hereby request Druk PNB Bank Ltd. to activate the above-selected SMS / E-mail Alert services and OTP delivery options for my account(s). I confirm that:

1. The mobile number and e-mail ID provided above belong to me and are active.
2. I will immediately inform the bank in writing of any change in my mobile number or e-mail ID.
3. I understand that SMS/E-mail alerts may be delayed due to network or system issues beyond the control of the bank.
4. OTPs and alerts are confidential, and I shall not share them with anyone.



ཕྱེད་ལྷན་ཁོག་གི་ཨོན་ལཱ་ཁང་ཚོང་འཛིན།

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5. I agree that the following sensitive information will be shared on the registered Mobile No/ E mail ID as per my request:

- ✓ OTP During Registration of Mobile Banking/ Internet Banking services
- ✓ OTP during first log in post registration
- ✓ OTP for password registrations
- ✓ OTP for adding new accounts in "My Account" Section of Mobile Banking/ Internet Banking
- ✓ Set Transaction TPIN
- ✓ Any Other Informational/ Transactional Alerts/ OTPs for Banking Services.

Customer Signature: _____

Date: ____ / ____ / ____

Place: _____

3. For Branch Use Only

Request Received Date: _____

Customer details verified: Yes No

Mobile updated: Yes No

E-mail updated: Yes No

Maker Name & Signature: _____

Checker Name & Signature: _____